



**CITY OF NATCHITOCHEs**

**UTILITY BILLING SERVICES**

**Utility Billing Information**

<u><b>Miscellaneous Charges</b></u>	<u><b>Transfer of Utility Service Requirements</b></u>
<ul style="list-style-type: none"> <li>• \$35.00.....After Hours Charge</li> <li>• \$5.00..... Billing History</li> <li>• \$12.00.....DDH (\$1 Per Month)</li> <li>• \$150.00..... Electric Deposit</li> <li>• \$10.00.....New Account Service Charge</li> <li>• \$25.00.....NSF Fees</li> <li>• 10%.....Penalties</li> <li>• \$30.00.....Delinquent Reconnect Fee</li> <li>• \$100.00.....Reconnect Electric at Pole</li> <li>• \$5.00.....Meter Reading after 3rd Re-read</li> <li>• \$10.00.....Service Charge</li> <li>• \$100.00.....Tap Reconnect Charge</li> <li>• \$200.00.....Tampering Fees</li> <li>• \$25.00.....Transfer Fee</li> <li>• \$50.00.....Water Deposit</li> </ul>	<ul style="list-style-type: none"> <li>• Lease agreement (if renting the property), signed by both the tenant and landlord with correct service address, or Cash Sale Deed (if customer owns the property).</li> <li>• Valid Driver’s License or State issued picture identification</li> <li>• Transfer Service Request</li> <li>• \$25.00 Service Charge</li> </ul> <p>**Any past due amount owed for the existing service MUST be paid before services will be transferred.            **The deposit paid at initial time of new service will transfer with the customer to the new service address.</p>

**Leak Facts**

- \*\*A 1/8 inch hole in a metal pipe, at 40 psi, leaks 2,500 gallons of water in 24 hours.
- \*\*A leak the size of a pinhead can waste 360,000 gallons of water per year, enough to fill 12,000 bathtubs to the overflow mark.
- \*\*A leaking toilet can use 90,000 gallons of water in 30 days.
- \*\*A dripping faucet/hose bib can lose up to 180 gallons a month or 2,160 gallons per year.